



## TRIMMINGS INFORMATION

**MINIMUM YARDAGE:** Decorative Trimmings are available in half yard increments.

**CUT YARDAGE:** Custom cut products are non refundable and non returnable.

**DYE LOT VARIATIONS:** Colors may vary from piece to piece. In order to ensure a proper dye lot match, you must submit a sample cutting with your order and request a cutting for approval (C.F.A.) from our current stock. BRIMAR cannot accept a return based on dye lot variation if a C.F.A. was not issued. Trim colors cannot be guaranteed to match our printed marketing materials. We recommend that you always request a memo sample to confirm your color selection.

**MEMO SAMPLES:** Complimentary memo samples are available upon request. Please submit your requests via phone, fax or internet.

**RESERVES:** Trimmings placed on reserve will be held for seven working days. It is not our obligation to inform the customer of an expired reserve.

**TRIM CONTENT:** ACR-Acrylic, CH-Chenille, CO-Cotton, JU-Jute, LI-Linen, OTH-Other, PE-Polyethylene, PL-Polyester, PO-Nylon, PP-Polypropylene, RA-Rayon, SI-Silk, VI-Viscose, WD-Wood

## DRAPERY HARDWARE INFORMATION

**DELIVERY & SHIPPING:** All orders are shipped FOB lake Forest, IL. Pole lengths over 10 feet are shipped via common carrier. Inspect all shipments immediately upon receipt to ensure there is no shipping damage. If there is shipping damage, please contact Brimar within 48 hours to begin the claims process. Freight companies require the items to be kept for inspection. All standard orders will be shipped via the most efficient, economical method based on the package size unless specified otherwise.

**FINISHES:** Many of our finishes are applied by hand by skilled artisans; therefore, no two pieces are exactly alike. Wooden hardware is a product whereby color and grain variations are natural and should be expected. We recommend ordering sampling tools to aid you in your finish selection as finishes may vary.

**FINISH SAMPLES:** Complimentary Finish Chips are available upon request. Please submit your requests via phone, fax or internet.

**INSTALLATION:** All hardware should be installed by a professional installer. Brimar is not responsible for damages caused by improperly mounted or inadequately supported hardware. We recommend a center support bracket at all splice points. All cord drawn systems come with a tension pulley that must be installed so the cord is not dangling free.

**ORDERING GUIDELINES:** 1) Select rod/pole diameter, length and finish. 2) Select corresponding finial and finish. 3) Select appropriate brackets and finish. Please note: When ordering pole/rod lengths over 6 feet, an additional bracket is recommended for support. 4) Select accessories and finish. 5) Please specify any special instructions on your order form. Due to the inherent details of drapery hardware ordering, we require a written purchase order, unless customer waives this requirement.

**CUSTOM LENGTHS:** BRIMAR offers poles in increments specified in our price list. Custom cuts including mitre cuts are available upon request. Fall off will be sent upon request only. Please include detailed written instructions with your order. Custom cut hardware is non refundable and non returnable. Custom cut orders cannot be cancelled once they are in process.